## SERVICE HOTLINE

REFERENCE NUMBER: 019/2021 27 January 2021

EQM - JSE MAINFRAME MIGRATION (BDA) - MANDATORY DRESS REHEARSAL 6 FEBRUARY 2021

Please take note of mandatory Equity Member Dress Rehearsal (DR) scheduled for Saturday, 6 February 2021. In lieu of the connectivity issues experienced by all members on 23 January 2021 DR, we will change the market testing approach to allow additional time for troubleshooting activities, if required, with a smaller group of members prior to enabling full market participation. We will communicate a detailed plan via Service Hotline during the course of next week.

We confirm an additional **mandatory** DR scheduled for Saturday, 20 February 2021 and will provide a reminder and detailed schedule closer to the time.

We are working with our service providers to assess the root cause for member connectivity issues experienced on 23 January 2021 and apologise for the inconvenience caused. We are cognisant of member support and staff participation on a Saturday to prove connectivity and appreciate your time and effort to ensure a successful migration.

N.B IP address change is not required for Dress Rehearsals or Go Live and will remain the same as your current production IP. An IP address change is required for UAT access only.

Please email participant contact details ahead of the DR to Client Service Centre (CSC) at <u>CustomerSupport@jse.co.za</u>

## JS≣

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Markets / Services: JSE Equity Market JSE Broker Deal Accounting (BDA)

Environment(s): Production

## Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

## **Issued By:**

Chris Grove JSE Post Trade Services